




**ASPHALT ROOFING
EVALUATION
CONTROL #: RRS8015105**

Attn: Jane Adjuster	From: ITEL Laboratories, Inc.
Co: Insurance Company	Ph: 800-890-4835
CLAIM#: 12345678910	
customerexperience@itelinc.com	

CUSTOMER INFO	Customer: Insurance Co.	Cust. ID: INS0001
Adjuster: Jane Adjuster		
Additional: Roofing Contractor	Vendor Job#:	Contact: Jim Contractor
Date Invoiced: 10/29/2021	E-mail: contractor@email.com	Date Received: 10/28/2021

LOSS INFO	Insured Name: John Homeowner	Claim #: 123456789
Loss Location: Anytown, MN 55337	Area Damaged: North Elevation	Loss Date: 9/18/2021

ORIGINAL PRODUCT IDENTIFICATION		The original product is discontinued; shingles are available through Discontinued Materials, Inc. See below for ordering information.
Product: National Shingle Brand		Type: No Cutout Aligned Granules
Color: Weathered Wood	Warranty: 30	Height: 12.000 Width: 36.000
Mat: Fiberglass	Specialty Granules: None	
Manufacturer Info: www.nationalbrand.com / (800) 555-5555		
Comments: · The original shingle is available through Discontinued Materials, Inc. (DMI)		
15 shingles will be reserved for the repair until 11/28/2021. To change the quantity or if the roof is not a candidate for repair, please contact ITEL Customer Experience at 800-890-4835 or customerexperience@itelinc.com within 7 days of receiving this report. The total cost for the shingles is \$425.00. The price includes tax and \$50.00 for shipping and handling to the loss location.		
The reserved shingles can be ordered directly from DMI:		
1. Call DMI at (888) 926-7193. Orders can be placed from 8 AM to 5 PM Central Time, Monday-Friday except on major holidays.		
2. Reference test RRS8015105. This number will allow DMI to quickly access your reserved shingles.		
3. The DMI representative will request your shipping address and credit card payment information (all major credit cards are accepted). You'll receive your shingles via UPS in just 3-6 business days.		
Comments: · The original sample has weathering and granular loss. The sample was cleaned with a mild bleach solution prior to color granule analysis.		
· The condition of the sample may affect the accuracy of the test. The sample received is not a complete shingle. For the most accurate analysis, a complete shingle is required.		

ADDITIONAL COMMENTS	See next page for Homeowner's Personalized Roofing Match Report.
· We want to hear from you! Please contact ITEL Customer Experience with any questions: itelinfo@itelinc.com or 800-890-4835.	



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**Homeowner's Personalized
Roofing Match Report**

Insured Name: John Homeowner
Claim Number: 123456789
Report #: RRS8015105 **Date:** 10/29/2021

Your Roofing: Your shingle is available through Discontinued Materials, Inc. See below for ordering information.

Specifications of Your Roofing:

Product: National Shingle Brand

Type: No Cutout Aligned Granules

Color: Weathered Wood

Warranty: 30

Mat: Fiberglass

Manufacturer Info:

www.nationalshinglebrand.com / (800) 555-5555

Ordering Information and Comments:

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ITEL CERTIFIED MATCH

ITEL performed a national search based on the specifications and color of your product to find the best available match. If you have questions, contact ITEL Customer Experience: itelinfo@itelinc.com or call 800-890-ITEL (4835).